



**ASHLEY, EASTON AND LAWRENCE HILL
NEIGHBOURHOOD PARTNERSHIP
TUESDAY 25TH SEPTEMBER 2012 AT 6.30 P.M.
AT BARTON HILL SETTLEMENT,
DUCIE ROAD, BARTON HILL, BRISTOL**

PRESENT:

	03 07 12	25.09.12		
ELECTED WARD COUNCILLORS				
Councillor F Choudhury	P	P		
Councillor M Hickman	P	P		
Councillor G Hoyt	P	P		
Councillor B Hugill	A	A		
Councillor J Kiely	P	P		
Councillor J Rogers	P	P		
RESIDENT REPRESENTATIVES				
Tony Hicks (Barton Hill, Lawrence Hill)	P	P		
J Austin (Barton Hill, Lawrence Hill)	P	P		
Mike Pickering (Goodpenney, Lawrence Hill)	P	P		
Mike Chappell (Redcliffe, Lawrence Hill)	P	A		
Vacant (Redcliffe, Lawrence Hill)				
Sally Caseley (The Dings, Lawrence Hill)	A	A		
Dominic Murphy (The Dings, Lawrence Hill) Deputy Chair	P	P		
Hannah Purbrick (Central, Easton)	A	P		
Anna McMullen (Central, Easton)		P		
Vacant (Central, Easton)				
Vacant (Central, Easton)				
Jan Deverell (Greenbank, Easton)	A	A		
Alex Milne (Redfield, Easton)	P	P		
Joyce Clark (Redfield, Easton)	P	P		
Jo Curtis (Redfield, Easton)	P	P		
Musnilya Babatunji (St Pauls, Ashley)	P	P		
Lisa Blackwood (St Pauls, Ashley)	A	P		
Vacant (St Pauls, Ashley)				
Jackie Griffith (St Pauls, Ashley)	P	P		
Maryanne Kempf (St Pauls, Ashley)	P	P		
Vacant (St Pauls, Ashley)				
Mohamud Mumin (St Pauls, Ashley)	P	A		
Pete Bullard (St Pauls, Ashley)	A	P		
Lori Streich (St Werburghs, Ashley)		P		
Henry Bassadone (St Werburghs, Ashley)	P	A		
Vacant (Montpelier, Ashley)				
Vacant (St Andrews, Ashley)				
Peers Woollen (Equalities Rep)	P	P		
Vacant (Equalities Rep)				
Vishal Mamgai (Youth Rep)		P		
Vacant (Youth Rep)				
Pat Usherwood (co-opted) Chair, Stapleton Road Working Group	A	A		

Community/Voluntary Sector Partners				
Richard Curtis (Church Road Action Group)	P	P		
David Gbao (Malcolm X Centre)	A	A		
Rev Barrie Green (St Pauls, Faith Rep)	P	P		
Joanna Holmes (Barton Hill Settlement)	P	A		
Ian Lawry/Margaret Castle (Wellspring)	A	A		
Abdullahi Farah (Somali Resource Centre)	A	P		
Business/Private Sector Partners				
Jane Brewerton (Traders, Stokes Croft)	P	A		
Abdul Malik (Traders, Easton)	A	A		
Sonny Richard (Retailer, Lawrence Hill)				
Vacant (Retailer, National/Multi National)				
Vacant (business, non retail)				
Vacant (business, non retail)				
Statutory Providers Partners				
Terry Black (Registered Social Landlord)	A	A		
Chris Regan (A and S Police)	P	P		
Lindsey Dowdell (EC3, CYPS)	A	P		
Mohammed Elsherif (NHS Bristol)	A	A		
Officers Supporting the Partnership				
Penny Germon (Neighbourhood Manager)	P	P		
Diana Rafla (Neighbourhoods, BCC)	A	A		
Richard Jones (Democratic Services)	P	P		
Richard Fletcher (Environment & Leisure)	P	P		
Shaun Taylor (Traffic Management)	P	A		
Andrew Whitehead (Traffic Management)	P	A		
Tracey Morgan (Neighbourhoods, BCC)		P		
Trudy Feeney (Neighbourhoods, BCC)		P		
Gemma Dando (Neighbourhoods, BCC)		P		
Gillian Douglas (Neighbourhoods, BCC)		P		
Residents in Attendance Making Statements				

1. WELCOME AND INTRODUCTIONS, APOLOGIES FOR ABSENCE

Maryanne Kempf, welcomed all to the meeting, and following introductions received apologies.

The Partnership also noted the following information:

(a) Vishal Mangai – Youth Representative

The Chair welcomed Vishal Mangai, a member of the Youth Council, to his first meeting as representative on the Neighbourhood Partnership.

(b) Resignation of Sally Caseley

Sally Caseley representing the Dings, (Lawrence Hill Ward) has tendered her resignation from the partnership.

The Partnership recorded their thanks and appreciation for her work as a member of the Neighbourhood Partnership.

(c) Bristol Mayoral – ‘Question Time’

The Neighbourhood Partnership noted that a Bristol Mayoral Candidate ‘Question Time’ had been arranged for 6.30 pm on Thursday, 8th November 2012, at the Trinity Centre, Lawrence Hill, Bristol.

2. DECLARATIONS OF INTEREST - None.

3. MINUTES OF THE NEIGHBOURHOOD PARTNERSHIP HELD ON 3RD JULY 2012

AGREED: that the minutes of the meeting held on 3rd July 2012 were confirmed as a correct record and signed by the Chair, subject to the following amendments

Jo Curtis and Jackie Griffith should be included as members recorded as present at the last meeting.

Jo and Jackie both asked that it be noted this was raised at the July meeting.

Lori Striech queried the amount of funding that was shown as approved in the minutes for the St Werburghs, traffic Schemes. What was shown in the minutes is different to what is listed in the summary of Devolved Traffic Schemes Item 10 Appendix 2 in the papers for this meeting.

Confirmation of funding for traffic schemes 2012-2013:

- (a) the column ‘approved costs’ relates to the cost of the scheme rather than the funding allocated to the scheme.
- (b) The amount of funding allocated to each scheme as agreed by Councillors is recorded in the ‘notes’ column in bold as ‘Confirmed funding; and
- (c) For St Werburghs the agreed funding is £500 from the devolved Neighbourhood Partnership Budget for 2012-13, the underspend from 2011-12 and £7,776.65 section 106. The information in the summary of devolved traffic schemes is correct.

4. PUBLIC FORUM

None

5. REFUSE AND STREET CLEANSING CONTRACT

Service Director, Environment and Leisure Services attended the meeting to respond to questions raised by the Neighbourhood Partnership (Agenda Item No. 5) regarding the refuse and street cleansing contract. A paper was tabled giving written responses to the questions.

During discussion of the report and questions the following issues were highlighted:

- Councillor Kiely asked that responses to questions asked in advance be circulated in advance, which would be give an opportunity for considered responses to the answers given;
- The Partnership sought clarification on the how complaints were handled, and suggested that a process chart be produced which walked through what happens;
- A number of members of the partnership questioned the monitoring figures set out in the responses, particularly those associated with complaints and asked for clarification of the figures;
- Several people produced pictural evidence of a number of streets which were not being cleaned or cleansed;

The Service Director made the offer of an additional meeting to look at the issues raised in detail. It was agreed by the Neighbourhood Partnership that a special meeting be convened. It was also agreed that as far as practical that any paperwork associated with the meeting be circulated in advance.

The Partnership had a short discussion on the roles and locations of the 'Street Wardens' (*or Street Rep are volunteer under the Safer Bristol Partnership who will also report environmental issues*) and 'Community Stewards' (*employed by May Gurney to support and work with Neighbourhood Partnership*).

Any suggestions on improvements to the refuse and cleaning services could be fed back to either the chair or the Area Co-ordinator.

Following discussion it was **AGREED**:-

that a special meeting of the Neighbourhood Partnership be convened to look at refuse and street cleaning.

6. NEIGHBOURHOOD WORKING REPORT

The Neighbourhood Partnership welcomed Gemma Dando, Service Manager, Neighbourhood, who introduced her report (Agenda Item No. 6) summarising the neighbourhood working pilot scheme scheduled to commence on 1st October 2012.

During detailed discussion of the report the following points were highlighted:

- The fundamental aim of the pilot was to improve neighbourhood working. This would involve council staff working in a new way, within defined geographical areas. The intention was that front line staff would accept much wider responsibility and would be empowered to deal with and resolve a much wider range of local issues (rather than just operating within “narrow” service remits). For example, it was anticipated that a wide range of officers would deal with dog fouling offences rather than this being the responsibility solely of dog wardens. This approach should result in local issues being resolved more swiftly.
- Paragraph 10 of the report identified the range of officers (forming the new neighbourhood teams) who would be involved in the pilot. Approximately 30 staff would be involved, across the pilot area (which comprised 4 neighbourhood partnership areas, including St George).
- It was anticipated that a range of approaches to better neighbourhood working would be tested through the pilot period. Learning from the pilot would inform the anticipated citywide roll out of the arrangements, to take place from April 2013.
- Each neighbourhood partnership involved in the pilot was being asked to work with council officers to develop clear customer standards and targets, which would form a local customer charter, identifying the standard of service(s) and response times which local residents could expect from the council. Neighbourhood partnerships were also being asked to shape local priorities. There would also be improved feedback to residents about action taken on issues they had raised
- It was noted that highways and parking services officers were not included in the list of officers set out in paragraph 10. In discussion, it was clarified that an initial, manageable number of key officers had been identified for the early stages of the pilot; it was anticipated that a wider range of officers would link in with the new approach, as it developed through the pilot period.
- In terms of communications, it was suggested that it would be essential for residents to be given clear information about contact points. It would also be useful for progress updates on the pilot to be reported to the neighbourhood partnership.
- It was suggested that a clear, overall assessment of the pilot would need to be carried out, and communicated effectively to residents, giving clarity about the results and improvements achieved; and
- Clarification was sought on why the customer charter model was being used as a process.

Following discussion it was **AGREED**:-

- 1. that the council’s proposals for piloting a new approach to neighbourhood working within Ashley, Easton and**

**Lawrence Hill Neighbourhood Partnership area be noted;
and**

2. that the Neighbourhood Committee and Neighbourhood Partnership agree to work with the council to:

- develop a customer charter for neighbourhood working**
- identify local priorities to inform the work of the team.**

7. NEIGHBOURHOOD PARTNERSHIP RESPONSIBILITIES FOR PROMOTING EQUALITY AND COMMUNITY COHESION

The Neighbourhood Partnership were given an overview of legislation and city council policy and the implications for the work of the Neighbourhood Partnership by Gillian Douglas, Equalities and Social Inclusion Manager (Agenda Item No. 7).

During a short discussion the following points were highlighted:

- The Equalities Reps on the NP are volunteers. This is a big job for someone to take on. Is this realistic to expect residents to fulfill this role?
- The Equalities Team will be looking to recruit additional equalities representatives to serve on Neighbourhood Partnerships, for which the Partnerships assistance would be sought;
- The Partnership asked that further consideration be given to training for representatives on Neighbourhood Partnership; and
- Whilst acknowledging the resource implications associated further consideration be given to how partnership carry out their equalities duties

Following discussion the report was **NOTED**

8. NEIGHBOURHOOD PARTNERSHIP / NEIGHBOURHOOD COMMITTEE

The Neighbourhood Partnership received a report from the Area Co-ordinator setting out the legal position on Neighbourhood Partnerships and Neighbourhood Committees as requested at the last meeting (Agenda Item No 8).

Maryanne introduced the item indicating that there had been a discussion between the Chair, Deputy Chair and Councillor Chair about how to manage the meeting and proposed that the Neighbourhood Partnership Chair would chair the whole meeting, handing over to the

Councillor Chair for the “Neighbourhood Committee” decision. There would not be a split in the agenda.

Following detailed discussion it was recommended 21 Voting For, 1 against and 1 absentention, therefore **AGREED** -

- (i) that the legal advice be noted; and**
- (ii) that the Partnership meetings would be chaired by The Neighbourhood Partnership Chair (Maryanne Kempf), and at the point of a decision being made about funding that the meeting would be then chaired by (Councillor Hoyt), and then handed back to the Neighbourhood Partnership Chair.**

9. NEIGHBOURHOOD PARTNERSHIP REPORT

The Neighbourhood Partnership considered a report of Penny Germon, Area Co-ordinator, Neighbourhoods & Communities, Neighbourhoods Directorate (Agenda Item No. 9) giving an update on the following issues since the last meeting.

The Neighbourhood Partnership discussed the problems report from the Neighbourhood Forum in particular the perceived over development of parts of the inner city and the impact on services and space. What has to date, been a perception has now been confirmed by the data – latest estimates are that population growth in the city is 8% whilst in Easton Ward it is 9% and in Lawrence Hill Ward 18%. The 2011 census figures should be available by the end of the calendar year.

Petition take to the Easton and Lawrence Hill Neighbourhood Forum

Dominic Murphy told the Neighbourhood Partnership that a petition had been presented to the Easton and Lawrence Hill Forum by young people who are unhappy about the poor quality of Lilia Park, their local park. They have a number of ideas on what they would like to see in the Park.

The Neighbourhood Partnership thanked the young people for taking the time to bring this to the attention of the Neighbourhood Partnership.

RESOLVED:

- (1) that the Neighbourhood Forum feedback and the key issues raised be noted;**
- (2) to invite a panel of service providers to the next meeting to talk about how they plan their services and what they are doing to address concerns regarding over development and the pressure on the local infrastructure;**
- (3) the first steps to understand what the young people want**

and the cost implications. Officers to find out and report back to the next meeting;

- (4) that the 'You said, We Did' summary report from 1st April 2012, be noted;**
- (5) that the nomination of Anna McMullen as resident member for Easton Ward be approved;**
- (6) that the proposed changes to the terms of reference for the Stapleton Road Working Group as set out in the report be approved; and**
- (7) that the terms of reference for the Neighbourhood Partnership Environment Sub-Group and Traffic and Transport Sub-Group as set out in the report be approved.**

10. DEVOLVED SERVICES REPORT

The Neighbourhood Partnership considered a report of Penny Germon, Area Co-ordinator, Neighbourhoods and Communities (Agenda Item No. 10) setting out the devolved services report.

Summary of Traffic Schemes

Lori Striech pointed out that the information in the summary of the traffic schemes about the funding for St Werburgs schemes is different to the minutes of the July Neighbourhood Partnership meeting.

Pete Bullard queried why Portland Square was not on the list.

The amount of funding for Armoury Square should read £5,000 (not £5).

RESOLVED:

- (1) that the request to the central clean and green pot be noted;**
- (2) that the Neighbourhood Committee approved the request for £100 from the devolved clean and green budget;**
- (3) that the Wellbeing Small Grants monitoring report be noted;**
- (4) that the traffic and highways progress report be noted subject to the points raised above; and**
- (5) that the availability of devolved S106 funding be noted.**

11. DATE OF THE NEXT MEETING

Noted that the next meeting would be held on Tuesday 27th November 2012 at Unitarian Hall, Brunswick Square.

(The meeting ended at 8.20 p.m.)

CHAIR